

- Click on the solution and follow the steps provided.

Sage | Knowledgebase

South Africa Sign In Sign Up

Runtime Error 9 when updating the cashbook

Search tips

Showing 1-10 of 78 results Sort: Relevance

Reset Filters

Sage 50cloud Pastel

Customer Care

Sage 200 Evolution

Sage 200c VIP

Sage 300 People

Sage 300

Sage Business Cloud Accounting

Sage Business Cloud Payroll

Runtime error 9 when processing or updating cashbooks
Run time error 9 occurs in Sage 50cloud Pastel Accounting when processing or updating Cash Book, cannot update cashbook, ravidco Runtime error 9
★★★★★

Run-time Error 62 Report Writer
In this article, we provide a solution to run-time error 62 when running a report from Report Writer in Sage 50cloud Pastel Accounting.
PTE215939 run-time error 62, runtime error 62
★★★★★



What happens if I experience a technical or support issue?

You might experience technical software issues or errors during your training, *for example*, a Runtime Error 9 when updating a cashbook or an Error Code 20 when opening your software application.

In this instance, you need support assistance.

Even though Learning Services does not have a dedicated support department, your query is forwarded to our trainers for assistance.



Important information

A trainer can only assist when they have the capacity to do so and not facilitating a class. This can be anything between 3 and 5 working days.

What can you do while you wait?

You can make use of the online support channels. Here you can browse for the error you are experiencing and apply the steps to resolve it.



If you still cannot resolve the error, please wait for a trainer to contact you.

- Visit <https://www.sage.com/en-za/support/resources/> to access the online support channel.
- On the page that displays, select your **Country** and select your **Product**.

- In the **Knowledgebase** section, click on **Search the Knowledgebase**.

- In the **Search** field, enter the error, *for example*, Runtime Error 9 when updating the cashbook and press **Enter** or click on the **Search** icon.

Sage

Sage